

LPSC Collaborative Workshop  
Action Plan  
Revised 2/8/2002

Item #	Who	What	When	Status
11	PSC Staff (Brandon / Vanessa)	<b>Attend “Hot Cut” In Baton Rouge area</b>	TBA	<b>Open</b>
15b	DeltaCom, Network Telephone, & MCI  Bill Stacey	<b>Service Order Accuracy / CSR updates.</b> Provide PON examples to Bill Stacey no later than 2/15/02 for investigation  Provide response on above	2/15/02  Prior to 2/27/02	<b>Open</b>
25a	Cox, Mike Curnick & Mitch Powers	<b>911 Unlock Issues</b> In Sub-docket C Workshop Action Item with response in Sub-docket C by 2/22/02  Curnick to provide report to this workshop	Prior to 2/27/02	<b>Open</b>
40a	KMC Attorney, Gordon Polozola	<b>Request for architectural blueprints.</b> Will set meeting with BellSouth and LPSC to review architectural blueprints.  Eddie Sawaya to provide report of meeting	ASAP  Prior to 2/27/02	<b>Open</b>
49a	Bill Stacey	<b>New system enhancements “Order Tracker”</b> CLEC’s to review new enhancements. Provide CLEC notification letters to BellSouth (Bonnie Eades), AT&T, and MCI	ASAP  Prior to 2/27/02	<b>Open</b>
58	Barbee Ponder	<b>Change Control Process</b> AT&T (Bradbury), MCI (Sherry) and Bell request PSC Staff to monitor Georgia docket & bring back to Collaborative. Ponder will submit synopsis from Georgia proceeding to Brandon Frey, PSC Staff Attorney	When available	<b>Open</b>

63	Bill Stacey	<b>Improvements made in posting of order completions.</b> Look at MCI Change Control Process “new notifier” denial. PON #'s S005801705BSGACR S005959134BSGACR. Provide Interval Report (Hold File Duration) to CLEC’s and LPSC	Prior to 2/27/02	<b>Open</b>
64	AT&T, MCI  Stacey	<b>Issue between ordering process and provisioning process.</b> CLEC’s to provide data to Bell. If none, issue will be closed  Investigate MCI’s claim that they reported problems in writing to the account team who is supposed to get data to LCSC but didn’t.	Prior to 2/27/02	<b>Open</b>
73	PSC Staff	Develop rules for extension of 20 day notice requirement at request of ILEC without additional 20 days.		<b>Open, pending outcome of LPSC rulemaking</b>
74	PSC Staff	Develop rules for handling of a facilities based CLEC that goes out of business		<b>Open, pending outcome of LPSC rulemaking</b>
75	PSC Staff	Develop rules for handling the customers of a facilities based or resale CLEC that goes out of business		<b>Open, pending outcome of LPSC rulemaking</b>
76	PSC Staff	Review security bonding rules for all existing CLEC’s that operate without security bond to allow for end user service continuance if necessary		<b>Open, pending outcome of LPSC rulemaking</b>
77	PSC Staff	Develop rule for PSC notification of CLEC filing bankruptcy and for PSC participation in bankruptcy proceedings		<b>Open, pending outcome of LPSC rulemaking</b>
78a	PSC	Open rule making with possible changes on transfer of assets		<b>Open</b> See PSC’s 3/18/84 order.

84	ITC^Delat Com, EATEL, Network Tel., and KMC	<b>Item C page 12 WorlCom's Comments</b> <b>Call Forwarding and MemoryCall features cause fallout of electronic orders for manual processing which are often rejected in error.</b> CLECC's mentioned to provide examples to Stacey by 2/15/02. Stacey to investigate and provide report back to commision.	Prior to 2/27/02	<b>Open</b>
85	Bill Stacey	<b>AT&amp;T Item III from written comments, page1.</b> <b>BellSouth has not provided fully functioning parsed CSR's and the ability to migrate a customer by telephone number &amp; address.</b> Provide portions of affidavit: "Parsed Affidavit" to LPSC Provide definitions to LPSC of Low, Medium and High Impact Defects as produced through CCP plan.	Prior to 2/27/02	<b>Open</b>
86	Bill Stacey  Ken Ainsworth  LPSC	<b>AT&amp;T Item IV, bullets from written comments, page 2</b> Will have Dennis Davis create process briefing explaining "single C" thus further explaining changes to CLEC's.  Investigate 18 PON's from AT&T and provide response.  Monitor UNE-P issues (single C) after April 2002 fix is made.	Prior to 2/27/02  Prior to 2/27/02	<b>Open</b>
87	AT&T	<b>AT&amp;T Item V from written comments.</b> <b>Circuit ID's not appearing on FOC.</b> Provide PON's to Stacey to investigate and Stacey to provide feedback	Prior to 2/27/02	<b>Open</b>